

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT

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| 1. CONTRACT ID CODE | | PAGE 1 OF 1 PAGES | |
| 2. AMENDMENT/MODIFICATION NO. 0006 | | | |
| 3. EFFECTIVE DATE 07 Dec 2006 | | 4. REQUISITION/PURCHASE REQ. NO. | |
| 5. PROJECT NO. (If applicable) | | | |
| 6. ISSUED BY Office of the Comptroller of the Currency Acquisition Management, 4-13 250 E Street, SW, Washington DC 20219 | | 7. ADMINISTERED BY (If other than Item 6) | |
| CODE 2046 | | CODE | |
| 8. NAME AND ADDRESS OF CONTRACTOR (No. Street, county, State and ZIP: Code) | | (4) 9A. AMENDMENT OF SOLICITATION NO. CC-07-HQ-R-0006 | |
| | | X 9B. DATED (SEE ITEM 11) 8 November 2006 | |
| | | 10A. MODIFICATION OF CONTRACT/ORDER NO. | |
| | | 10B. DATED (SEE ITEM 13) | |
| CODE | FACILITY CODE | | |

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

☒ The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers ☐ is extended,

Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:

(a) By completing Items 8 and 15, and returning one (1) copy of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATA SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

| | |
|--------|--|
| (4) A. | THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A. |
| B. | THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b). |
| C. | THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: |
| D. | OTHER Specify type of modification and authority) |

E. IMPORTANT: Contractor is required to sign this document and return _____ copies to the issuing office. N/A

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

The purpose of this amendment is to: (1) change the contracting officer and the Solicitation No.; (2) post the questions and answers for this RFP in FedBizOpps; and (3) extend the date established for receipt of proposals.

1. The contracting officer is hereby changed from Sherry Taylor to Deidre Eischens. The "Solicitation No." is changed from SherryTechnicalSupport to CC-07-HQ-R-0006. All other references to Sherry Taylor are to be sent to the joint team of Deidre Eischens and Esther Clemons.

2. The questions and answers for this RFP are posted in FedBizOpps as Attachment No. 1 to this Amendment No. 0006

3. The date established for receipt of proposals is extended to 19 December 2006 at 12:00 noon Washington DC time.

Reminder: All matters relating to this RFP are to be sent to both Deidre.Eischens@occ.treas.gov and Esther.Clemons@occ.treas.gov.

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

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|---|------------------|---|------------------|
| 15A. NAME AND TITLE OF SIGNER (Type or print) | | 16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Deidre Eischens | |
| 15B. CONTRACTOR/OFFEROR | 15C. DATE SIGNED | 16B. UNITED STATES OF AMERICA | 16C. DATE SIGNED |
| (Signature of person authorized to sign) | | BY (Signature of Contracting Officer) | |

ATTACHMENT NO. 1

Questions and Answers

Solicitation No. CC-07-HQ-R-0006

1. Please provide the current contract pricing and type of contract for the past two years?

Answer: You would have to submit a FOIA request if you desire pricing. The current coverage and the 2 years before that were firm fixed price.

2. Is the incumbent contractor eligible to compete as a prime?

Answer: Yes.

3. As this is a commercial contract, please confirm that prices are FFP.

Answer: Yes, pricing is firm fixed price.

4. Please provide the total man hours under the current contract for the last two years?

Answer: Since the services were firm fixed priced, there is no record of total man hours.

5. Please provide the independent government cost estimate.

Answer: We do not release the independent government estimate. However, it is anticipated that pricing may fall in the \$30M range (over 8 years).

6. The preproposal conference is 11/21 and date for receipt of proposals is December 8th. I realize that you have a transition period which starts March 1, but it appears the amount of time to prepare proposals may not be sufficient, do you envision an extension for the receipt of proposals?

Answer: The date for proposal has now been extended.

7. How long has the incumbent, iGenesis, had the contract and who had it before?

Answer: The iGenesis performance is for 6 months and ends 31 March 2007. Prior to that, the services were provided by Paradigm Solutions.

8. 1. Does OCC have an equipment breakdown of printers, faxes, pc's, etc. by location, manufacturer and model?

Answer: No.

9. Will the shipping charges required for depot maintenance be billed separately or will the vendor have access to OCC shipping accounts?

Answer: The OCC bears the cost of shipping.

10. How many technicians are currently utilized for the combined efforts in all locations?

Answer: The current services include 4 for TAC, 6 for Depot, 12 for RTS (including NY and NC) plus one vacancy, one QA and one PM. Not included under the current services are: 4 additional Washington DC RTS agents (not at HQ), Knowledge Management, Inventory Management, or the QA services at RTS Headquarters.

11. Are servers included in the scope of effort?

Answer: Just the MACINTOSH servers.

12. How often have the penalties been applied for missed Service Level Agreement's in the past year?

Answer: Once or twice under the Paradigm contract.

13. Does OCC have a breakdown of the type of service requests that are reflected in attachment 2? Such as the number of printer calls, pc calls, etc

Answer: No

14. The 1149 does not show a contract number is there a Contract number or tracking number for this RFP?

Answer: "SherryTechnicalSupport"

15. Are any of the services also performed with government employees?

Answer: Yes, the TAC has 9 government personnel in it.

16. We see a culmination of hours under many job titles in attachment 2 of the RFP; are these projected total number of hours estimated (in your opinion) for each job title to complete the first year's work under each job title?

Answer: Those are just estimates by the government based on historical data. The estimates are provided to assist vendors with development of proposals Vendors must decide for themselves what is required to accomplish their approaches in a quality manner.

17. Concerning attachment 2, are we to quote these actual job titles and follow these hours estimates, or is this just a general guideline of how you want hours and pricing broken down?

Answer: The contract will be firm fixed price (by the month) for the entire effort. Do not break down prices that you used to arrive at your firm fixed price. When preparing your approach(es) it is up to the offerors to determine, and convincingly demonstrate that the staffing will result in high quality services. However, please note that Attachment 2 includes a list of some PWS services where the OCC has determined that a minimum number of full time personnel are needed. In the approach, it is suggested that you use terms that are clear, for example "TAC agent" under TAC, RTS agent and RTS Lead Agent under RTS, "QA personnel" under QA, "Knowledge Management personnel" under "Knowledge management."

18. Is this just for 8(a) set-aside, or can an 8(a) company have partial non-8(a) backing/support?

Answer: This is a competitive 8(a) set aside, and the resulting contractor must comply with the FAR provision in the RFP "Limitation on Subcontracting". Thus, some non-8(a) subcontracting is allowable.

19. What is the personnel clearance requirement for this contract?

Answer: Please see the provisions of the RFP concerning security.

20. PWS Page 8, paragraph 3.3.5, please clarify the version of MAC server? Additionally Section 4.2.3 referenced in this section does not exist?

Answer: The version is

MAC Server:

IP: 192.168.1.243

OS Version: OS X Server 10.4.7

Memory: 1GB

Machine Name: Xserv G5

Processor: 2.3GHz

Serial: QP5300J0RTS

DNS Server Address(es): 12.127.16.83, 12.127.17.83

MAC Address: 00:0D:93:9D:7A:A8

Hard Drive Capacity: 80 GB Capacity / 58 GB available.

The "4.2.3" should read "Depot Maintenance".

21. PWS Page 8, paragraph 3.3.5, please clarify role in "assisting in the migrating data"? How much data is involved in the data migration and when is activity expected to be completed? Is this an ongoing task or one time task?

Answer:

We do not know how much data there is to migrate. It will not be more than

what a full time person can do (one full time at the Data Center and one full time at Headquarters). It is an ongoing task.

22. Please clarify whether the Capability Proposal and Cost Proposal should be in separate volumes and how many copies of the proposal are required.

Answer: Yes they should be separate. Four of Capability and one of Price.

23. PWS Page 3, paragraph 3 what is meant by "the contractor shall be responsible for TAC support?" Is the contractor responsible for running the help desk or is the government responsible for running the help desk and the contractor provide support personnel to assist in the help desk operations. Is the contractor required to provide the Level of Effort support identified in Attachment 2 and the government will provide the remaining support?

Answer: The government is responsible for overall operation of the TAC. The contractor will provide support based on the contractor's proposed firm fixed price and proposed approach.

24. The pricing spreadsheet Excel spreadsheet (PRICINGSECTION) only provides sections to be cost the following periods: 1 October 2012 through 30 September 2013. Should the pricing spreadsheet provide the other periods?

Answer: You need to open all the tabs on the spreadsheet. All years are there.

25. PWS Attachment 2, the note indicates that the projections are just estimates. How can the offeror price the support if the support is being provided by both government and contractor personnel? Is the number of tickets indicated in Attachment 2 the tickets that the contractor will be responsible to address and does this support include receipt, problem resolution, and closure. Additionally it indicates that there will be some movement? How can offeror price this "movement?" Please clarify movement? What are projected severity levels of the tickets in a given fiscal year and what was the average time to close? Given that a number of staffing scenarios exist and that offerors with detailed knowledge of the operations would have a major advantage in selecting the optimum staffing approach, recommend the government consider a labor hour contract and specify the number of labor hours to be provided for each PWS titled areas in Attachment 2. Since the clarification required addressing this comment directly impacts a major part of the proposal, request two week extension be provided from the time the question responses are provided in order to provide an adequate response.

Answer: The only service for which there is government and contractor support is TAC. Historically the contractors have provided 4 TAC agents. The government provides 9. The number of tickets is for the TAC as a whole and includes receipt, problem resolution and closure. The only movement is in the physical movement over time of some HQ RTS agents to the Data Center. The number of RTS agents from the start of the contract

onward (collectively at HQ and Data Center) should not change. The OCC does not track calls on severity levels or average time to close.

26. PWS Page 2, paragraph 1.1, it indicates that users travel extensively. Is the government responsible for the shipping costs to send the replacement unit?

Answer: The government is responsible for shipping costs.

27. PWS Page 5, paragraph 3.3, please clarify what is meant by “services” and “applicable documents in PWS Paragraph 9?”

Answer: Services mean the services under the PWS. The reference to paragraph 9 should have said “PWS Paragraph 8”.

28. PWS Page 5, paragraph 3.3.1, please clarify what “equipment is covered in installing and set-up of equipment” and the number of systems to be installed in a fiscal year. Additionally, how many training courses are expected to be taught? Please clarify role in delivering Security Patches and please provide current patch management SOP that is being followed? Is it the responsibility of the contractor to install security patches on the 3,500 desktop/laptops and who is responsible for servers?

Answer: The PWS under TAC that says “Provide new technology training and refresher training” is just desk side training for a customer at the Data Center if requested. The PWS under Depot that says “Provide equipment certifications training in an effective and efficient manner” should be deleted.

Answer: The security patches are delivered via SMS to the desktops. Technical Support does not have a SOP for Security Patches. We support the push of the patches via telephone support to our customers. Technical Support does not patch servers with the exception of the MAC server, it is handled by another group in Technical Infrastructure.

Installing and set-up of equipment will depend on what OCC purchases are made during a fiscal year. The OCC has a 3 three year replacement cycle of its laptop computers and a five year replacement cycle on it’s desktops. The installs and set-ups are usually only at the Data Center, but occasionally are a Headquarters, but the services can be performed during regular business hours by the regular contractor TAC staff.

29. Attachment 1, since the contractor does not provide 24 hour by 7 day week support, how is the contractor expected to meet the performance standards. For example, if the contractor receives a request to change a customer account during the last hour of shift, when will the 4 business hour standard be exceeded? Section 3.3.3, only indicates 6 hours and not “business hours.” In Section 3.3.2 it indicates that loaner equipment is required within 24 hours. If the contractor receives a request just before end of the shift on Friday,

how is the contractor expected track the shipment during the weekend to ensure the equipment is provided on Saturday? Given that there disincentives for not meeting the performance standard, recommend the entire Attachment 1 be reviewed to ensure the contractor can meet the performance standards given that the contractor is not providing 24 hour by 7 day week support.

Answer: The time will be exceeded when someone on the contractor TAC staff does not change the account within 4 business hours. If the request is received with only 3 hours remaining in the hours of operation of the TAC, then the 4th business hour standard will be exceeded after the first hour of the next business day. It is up to the contractor to provide a means of transferring and tracking to ensure that the time limitation is met. In the Performance Requirements summary (if not stated) the hours are business hours and the days are business days.

30. The RFP does not include a description of the proposal format requirements. Will proposal requirements or a description be provided?

Answer: There is no required format

31. Is there an existing Service Level Agreement? If so, can OCC provide a copy? If no, will the contractor be required to develop a Service Level Agreement?

Answer: The Data Center has service level agreements with its customers within the OCC and these are not available. No, the contractor is not required to develop an SLA. The PRS establishes the contractor service level required.

32. The PWS indicates disincentives for failure to meet the prescribed performance requirements. Will OCC consider providing incentives for exceeding the performance requirements?

Answer: The incentives are provided in the form of "award terms".

33. Who will be responsible for the configuring, maintaining and/or customizing the Remedy system to ensure that it's configured in a manner to collect the necessary performance statistics?

Answer: The OCC.

34. What is the current Knowledge Management system being used by OCC?

Answer: There is none.

35. Has OCC identified the new Knowledge management system? If so, can OCC provide the requirements for the new system? If no, will the contractor be responsible for developing/implementing the new knowledge management system?

Answer: No, but the OCC is in the process. . The contractor is not responsible for developing/implementing the new knowledge management system.

36. One month seems like a very short period for a contract of this size and duration. Will the OCC consider a longer transition period?

Answer: One month is adequate.

37. What are names of the other companies (if any) on the incumbent contractor's team?

Answer: There are none.

38. What is the Average Handle Time (AHT) for each type of the IT Technical Service

Answer: Unknown

39. Should travel cost be build up in the firm-fixed price offer or would that be separately reimbursed by the OCC on as needed basis?

Answer: The solicitation is clear on this matter (see page 10).

40. We request OCC to consider the acceptability of references from both prime and subcontractors to be evaluated as Past Performance. In the spirit of the 8(a) small business development program, consideration of the qualifications of the entire team as a performing entity is highly desired, and is considered advantageous to the Government evaluators, as well as affording reasonable developmental Prime opportunities for the 8(a) certified small businesses. This evaluation of the team need not be restricted to joint ventures, but may be accomplished for any Prime/Subcontractor teaming relationship. Request that the OCC permit Past Performance evaluations from both Prime and Subcontractors on the proposed team for purpose of this evaluation in the interest of acquiring best-value service on this requirement.

Answer: The solicitation remains unchanged. The OCC intends to focus solely on the past performance of the 8(a) prime contractor signing the offer (or SBA approved for this acquisition Joint Venture). This is who will be responsible for overall performance and compliance with the contract. Subcontractors do not have that same responsibility and may change over time, or early on, or may play only a minor role, etc. How well the 8(a) prime contractor signing the offer (or SBA approved for this acquisition Joint Venture) performed (or is performing) relevant services/contracts is the best information for performing the past performance risk assessment.

41. What tasks will the TAC Government workers perform?

Answer: Similar in nature to the contractor.

42. What date does the OCC plan to consolidate part of the current RTS into TAC?

Answer. The date is unknown but it should not affect RTS staffing levels just a movement of personnel

43. Is the full suite of Remedy Help Desk software implemented for tracking and reconciling each service ticket?

Answer: Yes

44. Is the awarded Contractor expected to provide job offers to any current employees?

Answer: This question is not clear. If the question means contractor employees, that is a decision to be made by the successful offeror.

45. Is there a cure period for the Contractor to correct performance issues before incurring penalties?

Answer: No

46. Is there any additional security requirements for Contractor personnel than the following: 1) Must be United States citizen; 2) Have lawful permanent resident status?

Answer: Yes, read the provisions on Security in the Terms and Conditions, para. 12.

47. Does this contract come under GSA Schedule 70?

Answer: no

48. Is the incumbent contractor, iGenesis, in the 8(a) program?

Answer: Yes

49. Are there any problems with the performance of this contract by the current contractor?

Answer: No

50. On page 5, Section 3.3.1 "Technical Assistance Center," paragraph 1, it says that TAC support is required 24 hours per day, 7 days per week. But on page 10, Section 6 "Hours of Operation," it says that the contractor will be responsible for providing support for TAC only Monday through Friday between 7 am and 9 pm. Please clarify if the contractor will need to provide support between 9 pm and 7 am, for 24-hour support.

Answer: Contractor hours are 7 am to 9 pm, Monday through Friday.

51. On page 11, continuation of Section 6 "Hours of Operation," paragraph 3, it indicates that weekend duties will be limited to those requested by the COTR or TPOC. Is this true also for support of the TAC? As noted in the previous question, the RFP says that support is required 7 days per week for the TAC rather than being dependent on requests from the COTR or TPOC.

Answer: The contractor TAC hours are 7:00 a.m. to 9:00 p.m.

52. How many staff members are working on this contract currently, and what are the labor categories?

Answer: Answer previously provided on current staffing. The contract was not priced by labor category so that is an unknown.

53. Under TAC, it says "Maintain knowledge base system and distribute pertinent information to the customer (see paragraph 4.2.3)". Is that correct?

Answer: It should say "Maintain knowledge base data and distribute pertinent information to the customer (see 3.3.6)."

54. According to the "SOLICITATION/CONTRACT/ORDER FOR COMMERCIAL ITEMS" the "Offer Due Date/Local Time: is listed as "8 November 12:00 Noon Washington DC time." Has this been amended to read, 8 December 12:00 Noon Washington DC time? "Four copies of the "capability" section and one copy of the pricing section are to be submitted." Is this correct? It is our understanding that the incumbent is iGenesis. Is that correct? Will the incumbent, iGenesis, be bidding for this contract? Evaluation and Award Capability will be made on the following descending order of importance: I Approach, II Past Performance, III Key Personnel, and IV Transition Plan, is this correct?

Answer: The response to all of the above is yes with the exception of question related to whether iGenesis will be offering. We do not know what companies will provide offers until the due date for receipt of proposals.

55. In the instructions to offerors, what does it mean "Each fold out 8 ½ by 11 counts as one page".

Answer: That should say that "proposals shall use only 8 ½ x 11 size paper. Pages shall be single sided only."

56. Do we ask our past performance references to complete and return Technical Exhibit B to OCC? If so, where do they send the completed surveys?

Answer: No. Technical Exhibit B is provided as a sample of the format for an Award Term Performance Assessment. Offerors are to complete Exhibit A and provide with their offers.

57. It would most helpful to potential contractors if the applicable documents in Paragraph 9 are accessible to all potential contractors prior to submission of bids. This will help level the playing field so that the incumbent is not the only potential bidders with familiarity and knowledge of the SOPS and Privacy Act.

Answer: There is not one or two SOPs (such as a handbook). There is an extensive array of them and they are "on-line" on the Data Center "system" (to which the public is not allowed access) and usually deal with how to handle a specific situation, such as how to contact Dell in an emergency, etc. Potential bidders do not need the SOPs to prepare their proposal. The Privacy Act, 5 U.S.C. § 552a (as amended) is a federal statute, copies of which may be obtained from public libraries and on line sources. It is included to ensure that the contractor agrees not to release outside of the OCC personal information on the OCC customers it supports.

58. Cover letter. The first paragraph asks for identification of our Business Development Specialist. Should we interpret this to mean our manager in charge of this business unit?

Answer: No, this is your 8(a) business development specialist at SBA.

59. PWS. "MAC" is not defined. Please clarify.

Answer: It is Macintosh (the Macintosh server at the Data Center).

60. Terms and Conditions, item 1 on pages 41-42. The instructions require us to propose labor categories and numbers of personnel on these categories. Can you provide us with staffing information from the current contract? Also, is this staffing considered adequate.

Answer: Answered in a previous question. Yes, it is adequate. However, it is up to offerors to determine for their approach what level of staffing will result in high quality services.

61. Past Performance. The header of Exhibit A has the following statement: "Past performance information below was done as a prime contractor." Does this mean you are not accepting experience performed as a subcontractor? We are a small growing company, but most of our relevant experience was gained in a subcontractor role.

Answer: Yes, it is only past performance on performing as a prime contractor.

62. ST Net, Inc. is an 8(a) woman owned small business in an approved SBA 8(a) Mentor Protégé Program (MPP) with Apptis Corporation. Our understanding of the MPP is that the CFR allows government contracting officers to honor past performance of both mentor and protégé companies if the proposal is submitted as an 8(a) Joint Venture under the SBA Mentor Protégé Program. Please clarify if an exception will be granted to 8(a) companies submitting offers under an approved 8(a) MPP. I have quoted the Code of Federal Regulations (CFR) below.

* In Accordance With 13 C.F.R. 124.513(b)(3)

* A Joint Venture Between an Approved Mentor and a Protégé Firm will be deemed small provided the Protégé qualifies as small for the size standard corresponding to the SIC Code assigned to the procurement.

* The JV will be evaluated on both the qualifications of the Mentor and Protégé.

The JV can participate on either Small Business or 8(a) Procurements under the SBA 8(a) Mentor Protégé Program.

Answer: The current version of 124.513 does read the same. The solicitation remains as written (as previously amended)

63. PWS 3.3.1 states “Support is provided 24 hours a day/seven days a week”. This does not appear to match the Hours of Operation shown in paragraph 6. Please clarify.

Answer: That is the TAC operation as a whole. The contractor “Hours of Operations” are correct.

64. PW 3.3.5. There is a reference to “4.2.3”, which does not appear in the PWS. Please clarify.

Answer: It should say “Depot Maintenance”.

65. PWS 3.3.8. This paragraph mentions a “TAC manager”. Is the TAC manager a government employee.

Answer: Yes.

66. PWS 10. This paragraph states – “included within the firm fixed price is up to 100 hours of labor (any level or combination of levels) and up to \$5,000 in travel expenses”. How are these costs to be reflected in Section B?

Answer: As stated, include in the one firm fixed price per month along with all the services in the PWS.

67. PWS 12. It is assumed that OCC will initially provide and refresh as necessary all spare parts and loaner equipment required for a contractor to perform all the services contained in the PWS. Is this correct?

Answer: Yes, but only upon commencement of the contract, but see the PWS and PRS for contractor responsibilities regarding the “loaner program” and inventory of spare parts. The contractor does not furnish the items but it has responsibilities in the PWS.

68. In the past, the OCC has conducted not only pre-proposal conferences, but due diligence sessions with individual bidders. Why was the pre-proposal conference for this procurement cancelled? This cancellation offers a great advantage to the incumbent contractor.

Answer. The government decided to rely on written questions and extended the date for such questions to 24 November. All potential bidders had this added time to ask any questions on the RFP they planned to ask at the conference. The cancellation offers no “advantage” to the incumbent contractor.

69. Reference: General description of the OCC IT infrastructure precipitated the question, OCC PWS Technical Support Services, Pg 2. How many people (desks) in the OCC organization require access to two or more network domains, where the domains are currently being accessed at one desk with two or more desktop or laptop computers, each connected to a single domain in order to keep the domains separate for security or privacy reasons? This is a sizing, capacity, and capabilities question.

Answer. Unknown

70. Is the incumbent contractor a competitor for this 8(a) set aside competitive bid?

Answer: We do not know until offers are received.

71. Reference for questions: Multiple references to Phase In/Transition, Transition Plan, Phase Out, etc. (PWS, pp. 10, 13, Pricing Section pg. 3, pp. 42, 42 revised, 44, and 44 revised)

If the incumbent is not a competitor, is the incumbent contractor:

- a. No longer qualified to bid under the 8(a) set aside rules?
- b. Services no longer desired? Why?

Answer: The incumbent is qualified to “bid under the 8(a) set aside rules”

72. Reference RTS, should the two other Washington DC sites come under RTS Headquarters rather than “remote” like NC and NY?

Answer: Yes